

**NEW CLASS!**

# Protecting Law Enforcement Responders™

## Reimbursement Available for Primary PSAPs

**May 12, 2010 • Conway, AR**

**Hosted by: University of Central Arkansas**

**Call Paul Stricklin @501.375.9911 for pre-approval**

**Course #: 09-1335**

**Course Duration: 8 Hours**

**Price: \$209.00 per person**

**Volume discounts available...  
please call 1.800.537.6937.**

## Protect Those Who Protect and Serve



With high-risk law enforcement related 9-1-1 calls on the rise and officer deaths up 20% in 2009, the focus on officer safety has never been more critical.\* As a 9-1-1 call taker or dispatcher, you are a vital link in the emergency response chain. You are also the lifeline to responding officers. Consequently, you must educate yourself about the dangers they might face and how to best minimize those risks.

PowerPhone, the world leader in emergency communications training, introduces a new one-day class designed to better protect those who protect and serve. The Dispatcher's Role in Protecting Law Enforcement Responders™ is specifically designed to educate telecommunicators in understanding the risks faced by law enforcement officers and their integral role in enhancing officer safety.

*\*Source: National Law Enforcement Officers Memorial Fund*

## Topics covered include:

- Felonious line of duty deaths
- High-risk crimes and incidents in progress
- Groups that target law enforcement
- Extremist and street gangs
- Dispatcher tactics to protect officers
- Officer safety in motor vehicle stops
- Officer safety in domestic violence calls
- Barricaded suspects and active shooters
- Radio dispatch procedures and etiquette
- Descriptive information gathering
- Critical incident stress debriefing

## Students will learn how to:

- Recognize threats to officer safety
- Provide pre-arrival survival instructions™ for officers
- Identify potential "suicide by cop" scenarios
- Maintain radio etiquette during high-risk incidents
- Create a safer response environment

## People are talking about PowerPhone

*"This is the best information I have ever received. The instructor was truthful, real, entertaining and concerned all at the same time. I am better and more prepared for my job than ever before, and that is exciting."*

— Upper Arlington Police Department, Ohio

**ENROLL NOW!**

**1.800.537.6937**  
**www.powerphone.com**

**Satisfaction  
Guaranteed!**

**As with all PowerPhone training, this class is backed by our 100% Satisfaction Guarantee. You will leave this course fully satisfied or we will refund your tuition fee.**

